

GRI index

SPECIFIC STANDARD DISCLOSURES

PPL Corporation is committed to reporting on our sustainability performance annually, using the Global Reporting Initiative (GRI-G4) Sustainability Reporting Framework with the Electric Utilities Sector Supplement. This index details where specific GRI indicators appear in this report or in other publicly available filings or posting to PPL's website.

G4 Indicator	GRI Standards	Description	Response
STRATEGY AND ANALYSIS			
G4-1	102-14	Statement from the most senior decision-maker of the organization	For a message from our chairman, president and CEO, see page 2.
G4-2	102-15	Description of key impacts, risks and opportunities	For a message from our chairman, president and CEO, see page 2.
ORGANIZATIONAL PROFILE			
G4-3	102-1	Name of the organization	PPL Corporation
G4-4	102-2	Primary brands, products, and/or services	Headquartered in Allentown, Pa., PPL Corporation is one of the largest companies in the U.S. utility sector. PPL's high-performing, award-winning utilities – Western Power Distribution (East Midlands) plc, Western Power Distribution (South Wales) plc, Western Power Distribution (South West) plc and Western Power Distribution (West Midlands) plc (together, WPD), Louisville Gas and Electric Company (LG&E), Kentucky Utilities Company (KU) and PPL Electric Utilities Corporation (PPL Electric) – provide an outstanding service experience for our 10.5 million customers, consistently ranking among the best in the United States and United Kingdom.
G4-5	102-3	Location of organization's headquarters	Allentown, Pa.
G4-6	102-4	Number of countries where the organization operates, and names of countries with either major operations or that are specifically relevant to the sustainability issues covered in the report	PPL operates utilities in the United States and the United Kingdom.
G4-7	102-5	Nature of ownership and legal form	PPL Corporation is a publicly traded utility holding company.
G4-8	102-6	Markets served (including geographic breakdown, sectors served and types of customers/beneficiaries)	For information on the markets we serve, see page 3.
G4-9	102-7	Scale of the reporting organization	See At a Glance on page 4. More detailed information can be found in PPL's 2017 Form 10-K.
G4-10	102-8	Total workforce by employment type, employment contract and region, broken down by gender	PPL has 12,512 employees. For more details on employees, see page 53.
G4-11	102-41	Percentage of employees covered by collective bargaining agreements	As of the end of 2017, 49% of our employees were covered by collective bargaining agreements.
G4-12	102-9	Describe the organization's supply chain	See Supply Chain on page 14.
G4-13	102-10	Significant changes during the reporting period regarding size, structure or ownership	There were no significant changes during the reporting period.
G4-14	102-11	Explanation of whether and how the precautionary approach or principle is addressed by the organization	See Governance on page 15.
G4-15	102-12	List externally developed economic, environmental and social charters, principles or other initiatives to which the organization subscribes or which it endorses	In 2017, PPL Chairman Bill Spence signed onto the CEO Action for Diversity & Inclusion, the largest CEO-driven business commitment to advance diversity and inclusion in the workplace.
G4-16	102-13	Memberships in associations (such as industry associations) and/or national/international/advocacy organizations	PPL's operating utilities are members of various industry associations including the Electricity Power Research Institute and the Edison Electric Institute.

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G4 Indicator	GRI Standards	Description	Response
IDENTIFIED MATERIAL ASPECTS AND BOUNDARIES			
G4-17	102-45	List all entities included in the organization's consolidated financial statements or equivalent documents.	PPL Corporation's utility subsidiary operating companies are WPD, LG&E, KU and PPL Electric. For a listing of significant subsidiaries, see Exhibit 21 of PPL's 2017 Form 10-K.
G4-18	102-46	Process for defining report content	For information about how material aspects were determined, see page 10.
G4-19	102-47	List all the material aspects identified in the process for defining report content	For information about how material aspects were determined, see page 10.
G4-20	103-1	For each material aspect, report the aspect boundary within the organization	For information about how material aspects were determined, see page 10.
G4-21	103-1	For each material aspect, report the aspect boundary outside the organization	For information about how material aspects were determined, see page 10.
G4-22	102-48	Report the effect of any restatements of information provided in previous reports, and the reasons for such restatements	PPL had no significant restatements to report in 2017.
G4-23	102-49	Report significant changes from previous reporting periods in scope and aspect boundaries	There were no significant changes from the previous reporting period.
STAKEHOLDER ENGAGEMENT			
G4-24	102-40	List of stakeholder groups engaged by the organization	PPL engages with a variety of stakeholder groups, including customers, community groups, shareholders, potential investors, employees, retirees, labor unions, contractors and others in our supply chain as well as various professionals in academia, industry and government. For more information on stakeholder engagement, see page 49.
G4-25	102-42	Basis for identification and selection of stakeholders with whom to engage	For more information on stakeholder engagement, see page 49.
G4-26	102-43	Approaches to stakeholder engagement, including frequency of engagement by type and by stakeholder group	PPL is committed to keeping our stakeholders informed through various formal and informal groups, forums and events. For more information on stakeholder engagement, see page 49.
G4-27	102-44	Key topics and concerns that have been raised through stakeholder engagement, and how the organization has responded to those key topics and concerns, including through its reporting	For more information on stakeholder engagement, see page 49.
REPORT PROFILE			
G4-28	102-50	Reporting period (e.g., fiscal/calendar year) for information provided	This report focuses on calendar year 2017.
G4-29	102-51	Date of most recent previous report (if any)	PPL's last Corporate Sustainability Report was published in May 2017. It focused on calendar year 2016.
G4-30	102-52	Reporting cycle (annual, biennial, etc.)	PPL prepares this report annually.
G4-31	102-53	Contact point for questions regarding the report or its contents	Questions and comments about this report can be directed to community@pplweb.com .
G4-32	102-55	Table identifying the location of the standard disclosures in the report	Disclosures are included in the GRI Index of this report, beginning on page 63.
G4-33	102-56	Policy and current practice with regard to seeking external assurance for this report	External assurances for this report have not been conducted.

G4 Indicator	GRI Standards	Description	Response
GOVERNANCE			
G4-34	102-18	Report the governance structure of the organization, including committees of the highest governance body	PPL Corporation's corporate governance structure is posted online on the corporate website at www.pplweb.com/governance . For more information on corporate governance, see page 15 of this report, and pages 12-16 of PPL's <i>2018 Proxy Statement</i> .
G4-35	102-19	Report the process for delegating authority for economic, environmental and social topics from the highest governance body to senior executives and other employees	The Board has designated its Compensation, Governance and Nominating Committee (CGNC) as the body responsible for overseeing PPL's practices and positions to further its corporate citizenship, including sustainability, environmental and corporate social responsibility initiatives.
G4-36	102-20	Report whether the organization has appointed an executive-level position or positions with responsibility for economic, environmental and social topics, and whether post holders report directly to the highest governance body	The Board has designated its CGNC as the body responsible for overseeing PPL's practices and positions to further its corporate citizenship, including sustainability, environmental and corporate social responsibility initiatives. PPL's Public Affairs and Sustainability Vice President is the executive level position responsible for economic, environmental and social topics, reporting to senior leadership and presenting to the CGNC and the full board.
G4-37	102-21	Report processes for consultation between stakeholders and the highest governance body on economic, environmental and social topics. If consultation is delegated, describe to whom and any feedback processes to the highest governance body	Anyone wishing to make their concerns known to PPL's Board or independent directors may contact the PPL lead director, currently John W. Conway, or the Board or the independent directors as a group, by writing to such person or persons in care of the Corporate Secretary's Office at: PPL Corporation, 2 N. Ninth St., GENTW4, Allentown, PA 18101. Senior management and certain directors meet regularly with investors to discuss matters of interest to shareowners, such as financial performance, strategic direction, corporate governance, executive compensation, environmental and social topics.
G4-38	102-22	Composition of highest governing body	Information regarding Board of Directors is available on pages 4-9 of PPL's <i>2018 Proxy Statement</i> .
G4-39	102-23	Is chair of highest body also an executive officer?	Yes. See Board Leadership Structure on pages 10-11 of PPL's <i>2018 Proxy Statement</i> .
G4-40	102-24	Report the nomination and selection processes for highest governance body members	See Director Nomination Process on pages 14-15 of PPL's <i>2018 Proxy Statement</i> .
G4-41	102-25	Report processes for the highest governance body to ensure conflicts of interest are avoided	The Board of Directors determines the independence of each director before the director joins the board and on an annual basis thereafter. Disclosure of other board memberships and PPL's policy on related-person transactions, together with any disclosures, are included each year in the annual proxy statement.
G4-42	102-26	Report the highest governance body's and senior executives' roles in the development, approval, and updating of the organization's purpose, value or mission statements, strategies, policies and goals related to economic, environmental and social impacts	The Board has designated its CGNC as the body responsible for overseeing PPL's practices and positions to further its corporate citizenship, including sustainability, environmental and corporate social responsibility initiatives.
G4-43	102-27	Report the measures taken to enhance the board's collective knowledge of economic, environmental and social topics	See Governance on page 15.
G4-44	102-28	Report the process for evaluation of the highest governance body's performance with respect to governance of economic, environmental and social topics. Report whether such evaluation is independent or not and its frequency. Report whether such evaluation is a self-assessment. Report actions taken in response to evaluation of the highest governance body's performance with respect to governance of economic, environmental and social topics, including, at a minimum, changes in membership and organizational practices	See Board and Committee Evaluations on page 11 of PPL's <i>2018 Proxy Statement</i> .
G4-45	102-29	Report the highest governance body's role in the identification and management of economic, environmental and social impacts, risks and opportunities	See Governance on page 15 and The Board's Role in Risk Oversight on page 17 of PPL's <i>2018 Proxy Statement</i> .
G4-46	102-30	Report the highest governance body's role in reviewing the effectiveness of the organization's risk management processes for economic, environmental and social topics	See Governance on page 15 and The Board's Role in Risk Oversight on page 17 of PPL's <i>2018 Proxy Statement</i> .
G4-47	102-31	Report the frequency of the highest governance body's review of economic, environmental and social impacts, risks and opportunities	See Governance on page 15.
G4-48	102-32	Report the highest committee or position that formally reviews and approves the organization's sustainability report and ensures that all material aspects are covered	Senior executive leaders review and approve sustainability reports as appropriate.



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G4 Indicator	GRI Standards	Description	Response
ETHICS AND INTEGRITY			
G4-49	102-33	Process for communicating critical concerns to the highest governance body	See Ethics and Integrity on page 16.
G4-51	102-34	Remuneration policies for the highest governance body and senior executives	PPL's approach to compensation of its directors and executives can be found in PPL's 2018 Proxy Statement (pages 18-19 for directors and pages 24-46 for executive officers).
G4-52	102-36	Process for determining remuneration including use of consulting	PPL's process for determining compensation of its directors and executives, including the use of consultants, can be found in PPL's 2018 Proxy Statement (pages 13-14 and 27-42).
G4-53	102-37	Report how stakeholder views are sought for determining remuneration	See page 27 of PPL's 2018 Proxy Statement.
G4-56	102-16	Describe the organization's values, principles, standards and norms of behavior, such as codes of conduct and codes of ethics	See Ethics and Integrity on page 16.
G4-57	102-17	Report the internal and external mechanisms for seeking advice on ethical and lawful behavior and matters related to organizational integrity, such as help lines or advice lines	See Ethics and Integrity on page 16.
G4-58	102-17	Report the internal and external mechanisms for reporting concerns about unethical or unlawful behavior, and matters related to organizational integrity, such as escalation through line management, whistle-blowing mechanisms or hotlines	See Ethics and Integrity on page 16.
ECONOMIC			
PERFORMANCE			
G4-EC1	201-1	Direct economic value generated and distributed, including revenues, operating costs, employee compensation, donations and other community investments, retained earnings, and payments to capital providers and governments	For 2017 Financial Highlights, see page 12. Additional financial information can be found in PPL's 2017 Form 10-K.
G4-EC2	201-2	Financial implications and other risks and opportunities for the organization's activities due to climate change	Refer to PPL's 2017 Form 10-K.
G4-EC3	201-3	Coverage of the organization's defined benefit plan obligations	Refer to PPL's 2017 Form 10-K.
G4-EC4	201-4	Significant financial assistance received from government	None.
MARKET PRESENCE			
G4-EC5	202-1	Range of ratios of standard entry-level wage by gender compared to local minimum wage at significant locations of operation	PPL Corporation hires all employees, including interns, at a rate significantly above minimum wage.
G4-EC6	202-2	Proportion of senior management hired from the local community at significant locations of operations	Hiring and promotion is based on merit, not whether a candidate is from a particular locality.
INDIRECT ECONOMIC IMPACTS			
G4-EC7	203-1	Development and impact of infrastructure investments and services supported	See more about infrastructure investments on page 41.
G4-EC8	203-2	Significant indirect economic impacts, including the extent of impacts	See Strengthening Communities on page 59.
G4-EC9	204-1	Proportion of spending on local suppliers at significant locations of operations	See Supply Chain on page 14.

G4 Indicator	GRI Standards	Description	Response
ENVIRONMENTAL			
ENERGY			
G4-EN2	301-2	Report the percentage of recycled input materials used to manufacture the organization's primary products and services	Nearly all fuel used is virgin material because sufficient volumes of recycled fuels are not available. We continuously investigate opportunities to incorporate recycled fuels in our operations.
G4-EN3	302-1	Energy consumption within the organization	For information on energy consumption, see page 75.
G4-EN4	302-2	Energy consumption outside the organization	For information on energy consumption, see page 75.
G4-EN5	302-3	Energy intensity	For information on energy intensity see page 76.
G4-EN6	302-4	Reduction of energy consumption	For information on PPL's efforts to reduce energy consumption within our operations, see page 28.
G4-EN7	302-5	Reductions in energy requirements of products and services	For information on programs that help customers save energy, see pages 37 and 46.
G4-EN8	303-1	Total water withdrawal by source	Consumptive water use at our facilities has decreased. In 2017, we used 75% less water for each megawatt-hour generated than we did in 2013. For more information, see page 29.
G4-EN9	303-2	Water sources significantly affected by withdrawal of water	For information on PPL's approach to water management, see page 29.
G4-EN10	303-3	Percentage and total volume of water recycled and reused	For information on PPL's approach to water management, see page 29.
G4-EN11	304-1	Operational sites owned, leased, managed in or adjacent to protected areas and areas of high biodiversity value outside protected areas	For information on PPL's approach to biodiversity, see page 34.
G4-EN12	304-2	Description of significant impacts of activities, products and services on biodiversity in protected areas and areas of high biodiversity value outside protected areas	For information on PPL's approach to biodiversity, see page 34.
G4-EN13	304-3	Habitats protected or restored	For information on PPL's approach to biodiversity, see page 34.
G4-EN14	304-4	Total number of IUCN Red List species and national conservation lists species with habitats in areas affected by operations, by level and extinction risk	For information on PPL's approach to biodiversity, see page 34.
EMISSIONS			
G4-EN15	305-1	Direct greenhouse gas (GHG) emissions (Scope 1)	For information on PPL's approach to emissions, see pages 30 and 76.
G4-EN16	305-2	Energy indirect greenhouse gas (GHG) emissions (Scope 2)	For information on PPL's approach to emissions, see pages 30 and 76.
G4-EN17	305-3	Indirect greenhouse gas (GHG) emissions (Scope 3)	For information on PPL's approach to emissions, see pages 30 and 76.
G4-EN18	305-4	Greenhouse gas (GHG) emissions intensity	For information on PPL's approach to emissions, see pages 30 and 76.
G4-EN19	305-5	Reduction of greenhouse (GHG) emissions	For information on PPL's approach to emissions, see pages 30 and 76.
G4-EN20	305-6	Emissions of ozone-depleting substances (ODS)	This is not material to PPL.

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G4 Indicator	GRI Standards	Description	Response
EFFLUENTS AND WASTE			
G4-EN21	305-7	NO _x , SO _x , and other significant air emissions	For information on PPL's approach to emissions, see pages 30 and 76.
G4-EN22	306-1	Total water discharge by quality and destination	For information on PPL's approach to water management, see pages 29 and 77.
G4-EN23	306-2	Total weight of waste by type and disposal method	For information on PPL's approach to waste management, see pages 30 and 77.
G4-EN24	306-3	Total number and volume of significant spills	PPL had 15 reportable spills with a total volume of 6,459.55 liters (non-PCB transformer oil). All spills were cleaned in full compliance with established spill policies.
G4-EN25	306-4	Weight of transported, imported, exported or treated waste deemed hazardous under the terms of the Basel Convention Annex I, II, III and VIII, and percentage of transported waste shipped internationally	This is not material to PPL, as the company's operations do not transport any hazardous waste across international borders.
G4-EN26	306-5	Identity, size, protected status and biodiversity value of water bodies and related habitats significantly affected by the organization's discharges of water and runoff	Discharges to lakes and rivers are by regulatory permits. With our operating practices, they are designed to protect aquatic species and the environment.
PRODUCTS AND SERVICES			
G4-EN27	N/A	Extent of impact mitigation of environmental impacts of products and services	For information on PPL's environmental stewardship efforts, see pages 27-39.
COMPLIANCE			
G4-EN29	307-1	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with environmental laws and regulations	No significant fines (defined as more than \$100,000).
G4-EN30	N/A	Significant environmental impacts of transporting products and services and other goods and materials for the organization's operations and transportation of the workforce	For information on PPL's efforts to minimize the impact of the operation's transportation fleet, see pages 31 and 38.
G4-EN31	N/A	Total environmental protection expenditures and investments by type	For information on recent and planned expenditures, refer to PPL's 2017 Form 10-K.
SUPPLIER ENVIRONMENTAL ASSESSMENT			
G4-EN32	308-1	Percentage of new suppliers that were screened using environmental criteria	100%
G4-EN33	308-2	Significant actual and potential negative environmental impacts in the supply chain and actions taken	PPL contractually requires supplier adherence to environmental terms and conditions.
SOCIAL - LABOR PRACTICES AND DECENT WORK			
EMPLOYMENT			
G4-LA1	401-1	Total number and rates of new employee hires and employee turnover by age group, gender and region. See G4-10 for data on this indicator	For information on PPL's workforce data, see page 53.
G4-LA2	401-2	Benefits provided to full-time employees that are not provided to temporary or part-time employees, by significant locations of operation	For information on benefits provided to employees, see page 56.
G4-LA3	401-3	Return to work and retention rates after parental leave, by gender	A total of 310 employees (86 women and 224 men) used parental leave. A total of 308 employees returned to work, resulting in a 99% retention rate.

G4 Indicator	GRI Standards	Description	Response
LABOR/MANAGEMENT RELATIONS			
G4-LA4	402-1	Minimum notice periods regarding operational changes, including whether these are specified in collective agreements	Notice periods vary by collective bargaining agreement. We comply with applicable laws, regulations and collective bargaining agreements.
OCCUPATIONAL HEALTH AND SAFETY			
G4-LA5	403-1	Percentage of total workforce represented informal joint management-worker health and safety committees that help monitor and advise on occupational health and safety programs	PPL has voluntary employee safety committees across the company in virtually every business unit that plan and execute safety improvement activities. These committees, with representatives from first line and management, communicate safety messages to employees and hold regular safety meetings.
G4-LA6	403-2	Type of injury and rates of injury, occupational diseases, lost days and absenteeism, and total number of work-related fatalities, by region and gender	For information on PPL's safety program, see page 22.
G4-LA7	403-3	Workers with high incidence or high risk of diseases related to their occupation	No high risks or incidents identified.
G4-LA8	403-4	Health and safety topics covered in formal agreements with trade unions	All collective bargaining agreements contain language that references the need for a strong health and safety program and a joint health and safety advisory committee.
TRAINING AND EDUCATION			
G4-LA9	404-1	Average hours of training per year per employee by gender and by employee category	For information on professional development, see page 57.
G4-LA10	404-2	Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings	For information on professional development, see page 57.
G4-LA11	404-3	Percentage of employees receiving regular performance and career development reviews, by gender and by employee category	PPL's expectations are that all eligible employees receive an evaluation of their skills and performance on an annual basis. The company's business units have formal performance appraisal processes that cover 100% of eligible active, full-time and part-time employees.
DIVERSITY AND EQUAL OPPORTUNITY			
G4-LA12	405-1	Composition of governance bodies and breakdown of employees per employee category according to gender, age group, minority group membership and other indicators of diversity	For information on diversity at PPL, see page 53. See also page 2 and pages 5-9 of PPL's 2018 Proxy Statement for the diversity of its Board of Directors.
EQUAL REMUNERATION FOR WOMEN AND MEN			
G4-LA13	405-2	Ratio of basic salary and remuneration of women to men by employee category, by significant locations of operations	PPL complies with all state, federal and local laws and regulations prohibiting discrimination.
LABOR PRACTICES GRIEVANCE MECHANISMS			
G4-LA15	414-2	Significant actual and potential negative impacts for labor practices in the supply chain and actions taken	PPL's <i>Standards of Conduct and Integrity for Suppliers</i> requires that all suppliers adhere to all applicable labor and human-rights laws.
G4-LA16	103-2	Number of grievances about labor practices filed, addressed and resolved through formal grievance mechanisms	This is not publicly disclosed information. The company follows procedures set forth in collective bargaining agreements.

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G4 Indicator	GRI Standards	Description	Response
SOCIAL - HUMAN RIGHTS			
NONDISCRIMINATION			
G4-HR1	412-3	Total number and percentage of significant investment agreements and contracts that include human-rights clauses or that underwent human-rights screening	PPL and its subsidiary companies in the U.S. and U.K. operate in compliance with applicable laws and regulations.
G4-HR2	412-2	Total hours of employee training on human-rights policies or procedures, concerning aspects of human rights that are relevant to operations, including the percentage of employees trained	All employees are trained on PPL's <i>Standards of Integrity</i> , which includes topics on respect in the workplace, nondiscrimination and compliance with laws.
G4-HR3	406-1	Total number of incidents of discrimination and corrective actions taken	This is not publicly disclosed information. Company policies prohibit discrimination and set forth a robust procedure for reporting, investigating and responding to allegations of discrimination.
FREEDOM OF ASSOCIATION AND COLLECTIVE BARGAINING			
G4-HR4	407-1	Operations and suppliers identified in which the right to exercise freedom of association and collective bargaining may be violated or at significant risk, and measures taken to support these rights	None. We comply with applicable laws, rules and regulations wherever we operate. Freedom of association is also addressed in our <i>Standards of Conduct and Integrity for Suppliers</i> .
CHILD LABOR			
G4-HR5	408-1	Operations and suppliers identified as having significant risk for incidents of child labor, and measures taken to contribute to the effective abolition of child labor	None. We comply with applicable laws, rules and regulations wherever we operate.
FORCED OR COMPULSORY LABOR			
G4-HR6	409-1	Operations and suppliers identified as having significant risk for incidents of forced or compulsory labor, and measures to contributed to the elimination of all forms of forced or compulsory labor	None. We comply with applicable laws, rules and regulations wherever we operate.
SECURITY PRACTICES			
G4-HR7	410-1	Percentage of security personnel trained in organization's human-rights policies or procedures that are relevant to operations	All domestic Corporate Security personnel complete corporate standards of integrity training on an annual basis. Additionally, all domestic Corporate Security personnel complete a training program on indicators and response to workplace violence events at least bi-annually. All contract security personnel working domestically complete training programs on ethics and conduct and cultural diversity administered by their employer.
SUPPLIER HUMAN-RIGHTS ASSESSMENT			
G4-HR10	414-1	Percentage of new suppliers that were screened using human-rights criteria	PPL's <i>Standards of Conduct and Integrity for Suppliers</i> requires that all suppliers adhere to all applicable labor and human rights laws.
G4-HR11	414-2	Significant actual and potential negative human rights impacts in the supply chain and actions taken	PPL's <i>Standards of Conduct and Integrity for Suppliers</i> requires that all suppliers adhere to all applicable labor and human rights laws.
SOCIAL SOCIETY			
LOCAL COMMUNITIES			
G4-S01	413-1	Percentage of operations with implemented local community engagement, impact assessments and development programs	100% of PPL's operations have programs for local community engagement. For more information on community engagement, see page 60.

G4 Indicator	GRI Standards	Description	Response
ANTI-CORRUPTION			
G4-S03	205-1	Total number and percentage of operations assessed for risks related to corruption and the significant risks identified	All business units are subject to corruption risks analysis.
G4-S04	205-2	Communication and training on anti-corruption policies and procedures	All employees receive regular anti-corruption training as well as training on a variety of important policies and procedures. PPL's <i>Standards of Integrity</i> , which highlights certain key policies and procedures, can be accessed online at any time.
G4-S05	205-3	Confirmed incidents of corruption and actions taken	None.
PUBLIC POLICY			
G4-S06	415-1	Total value of political contributions by country and recipient/beneficiary	For information on PPL's public policy approach, see page 18.
ANTI-COMPETITIVE BEHAVIOR			
G4-S07	206-1	Total number of legal actions for anti-competitive behavior, anti-trust and monopoly practices and their outcomes.	None.
COMPLIANCE			
G4-S08	419-1	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations	No significant fines (defined as greater than \$100,000).
SOCIAL PRODUCT RESPONSIBILITY			
CUSTOMER HEALTH AND SAFETY			
G4-PR1	416-1	Percentage of significant product and service categories for which health and safety impacts are assessed for improvement	Electricity and natural gas can be dangerous if handled incorrectly. Safety programs are part of our ongoing operations. We have extensive training and safety education programs for customers, contractors and employees.
G4-PR2	416-2	Total number of incidents of non-compliance with regulations and voluntary codes concerning the health and safety impacts of products and services during their life cycle, by type of outcome	PPL does not publicly disclose this information.
PRODUCT AND SERVICE LABELING			
G4-PR3	417-1	Type of product and service information required by the organization's procedures for product and service information and labeling, and percentage of significant product and service categories subject to such information requirements	Electric and natural gas service cannot be labeled. We provide regular and detailed safety information to customers via bill inserts, public service announcements, presentations, social media and the company's websites.
G4-PR5	102-43 and 102-44	Results of surveys measuring customer satisfaction	For information on customer satisfaction, see page 45.
MARKETING COMMUNICATIONS			
G4-PR7	417-3	Total number of incidents of non-compliance with regulations and voluntary codes concerning marketing communications, including advertising, promotion and sponsorship, by type of outcomes	None.
CUSTOMER PRIVACY			
G4-PR8	418-1	Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data	None.
G4-PR9	419-1	Monetary value of significant fines for non-compliance with laws and regulations concerning the provision and use of products and services	Refer to the PPL's 2017 Form 10-K.

Indicator	Description	Response
SECTOR DISCLOSURES - ELECTRIC UTILITIES		
EU1	Installed capacity, broken down by primary energy source and regulatory regime	LG&E and KU's installed capacity is 8,017 MW.
EU2	Net energy output broken down by primary energy source and regulatory regime	See About Our Company on page 3.
EU3	Number of residential, industrial, institutional and commercial accounts	For details on PPL's customers, see page 44.
EU4	Length of above and underground transmission and distribution	See the Infrastructure on page 40.
EU5	Allocation of CO2 emissions allowances, or equivalent, broken down by carbon trading framework	None.
G4-DMA Avail- ability & Reliability	Management approach to ensure short- and long-term electricity availability and reliability	PPL addresses availability and reliability in our integrated resource plans that are submitted to regulatory agencies. More information is also available in PPL's 2017 Form 10-K.
EU10	Planned capacity against projected electricity demand over the long term, broken down by energy source and regulatory regime	Forecast demand for LG&E and KU is 6,807 MW, and LG&E and KU generation capacity is currently 8,274 MW, providing a 21.6% reserve margin.
G4-DMA Demand Side Man- agement	Demand-side management programs including residential, commercial, institutional and industrial programs	Where applicable, PPL addresses planned capacity and projected demand in integrated resource plans that are submitted to regulatory agencies. For information about demand-side management programs for customers, see pages 37, 46 and 48.
G4-DMA Research & Devel- opment	Research and development activity and expenditure aimed at providing reliable electricity and promoting sustainable development	Research and development activities addressing short- and long-term electricity availability and reliability include investigations of advanced fossil generation, flexible plant operations, distributed energy resource integration, grid scale energy storage and advanced grid technologies to support the integrated grid. The research spans from paper studies to pilot demonstrations. The information supports the integrated resource-planning and business-planning processes across the organization. For more information on research and development initiatives, see page 37.
EU11	Average generation efficiency of thermal plants by energy source and regulatory regime	In 2017, the average generation efficiency for LG&E and KU was 10.1 (MMBTU/Net MWh)
EU12	Transmission and distribution losses as a percentage of total energy	This data is not centrally tracked.
EU13	Biodiversity of offset habitats compared to the biodiversity of the affected areas	For information on habitat-protection efforts, see page 34.
G4-DMA Skilled Workforce	Programs and processes to ensure the availability of a skilled workforce	For information on how PPL is ensuring the availability of a skilled workforce, see page 54.
EU15	Percentage of employees eligible to retire in next 5 and 10 years, broken down by job category and region	PPL has developed strategic workforce plans to identify key functions and proactively implement plans to assure a ready and qualified workforce. For information on generational diversity and turnover rates, see page 54.
EU17	Days worked by contractor and subcontractor employees involved in construction, operation and maintenance activities	PPL does not publicly disclose this information.
EU18	Percentage of contractor and subcontractor employees who have undergone relevant health and safety training	PPL provides required health and safety-related training for 100% of the contractors performing physical work on our electric systems.

Indicator	Description	Response
G4-DMA Water	At the watershed or hydrological basin level, include collaborative approaches to managing watersheds and reservoirs for multiple uses (e.g., irrigation, drinking water, ecosystem conservation, etc.). Also report long-term planning for securing water resources, for meeting the needs of both the utility and other stakeholders (e.g. local communities). This includes describing the criteria for managing maximum/minimum flow of surface water and volume of ground water and how these are determined and maintained.	For information on PPL's approach to water conservation, see page 29.
G4-DMA Vegetation Management	Report approaches for pest and vegetation management along transmission and distribution corridors (e.g., use of Integrated Pest Management and Integrated Vegetation Management)	For information on our approach to vegetation management, see page 35.
G4-DMA Local Communities	Stakeholder participation in decision making processes related to energy planning and infrastructure development	For information on stakeholder engagement, see page 49.
EU22	Number of people physically or economically displaced and compensation, broken down by type of product	We avoid displacement of anyone to the extent feasible by careful planning during the siting process of major projects. If displacement is unavoidable, we make fair compensation for any property transactions.
G4-DMA Emergency Planning	Contingency planning measures, disaster/emergency management plan and training programs, and recovery/restoration plans	For information on PPL's disaster and emergency management planning, see page 61.
G4-DMA Customer Support Programs	Programs, including those in partnership with government, to improve or maintain access to electricity and customer support services.	For information on customer programs, see pages 43-51.
EU26	Percentage of population unserved in licensed distribution or service areas	PPL's utilities have an obligation to serve all that want electrical service in their service territory.
EU27	Number of residential disconnections for non-payment, broken down by duration of disconnection and by regulatory regime	In 2017, PPL's U.S.-based utilities had 160,794 residential disconnections.
EU28	Power outage frequency	For information on reliability, see page 25.
EU29	Average power outage duration	For information on reliability, see page 25.
EU30	Average plant availability factor by energy source and by regulatory regime	LG&E's and KU's plant availability factor is 84.81%. The unplanned outage rate for LG&E and KU plants in 2017 was 7.59%, down from 8.39% in 2016.
G4-DMA Customer Access	Practices to address language, cultural, low literacy and disability related to barriers to accessing and safely using electricity and customer support services	For information on customer programs, see pages 43-51.